

Complaint Form – Defective Goods / Warranty Claim

To: Lei & Lu Elegance s.r.o., Bidovce 316, 044 45 Bidovce, Slovak Republic

E-mail: info@vilborgova.eu

I/We wish to lodge a complaint regarding the goods detailed below.

Order number: _____

Order date: _____

Date delivered: _____

Customer name: _____

Customer address: _____

Product description / SKU:

Quantity: _____

Description of defect (please be as specific as possible):

Preferred remedy (repair / replacement / refund): _____

Photographs attached (Y/N): _____

Signature (only if sent on paper): _____

Date: _____